

CLARIFICATIONS AFTER PRE-BID MEETING HELD ON 14.02.2020 ON CFMS

SL.NO	PAGE NO./REFERENCE	QUERY	PROPOSED/AGENCY NAME	CLARIFICATION
1	60, Under laundry Section, Point 1 and Point no-9	5 years of experience of providing laundry in guest house License of Dhobighat or approval for providing such services ?	Should be Deleted as specialised Agency/SONI INDIA	Necessary instructions are being sought from competent authorities. Further, it is clarified that in-house facilities such as for installation of machines ,its operation,water and electricity would not be allowed.
2	13, B of 1.2.4, Eligibility Criteria	Rupees 5 Crore (70% of the Estimated cost)	Rupees 10 Crore/ SONI INDIA	It should be read as 2 Crores (instead of 5 crore) annual cost approximately (70% of 2.8 crores)
3	14, F of 1.2.4, Eligibility Criteria Not less than Rs.5.00 Crore.... Not less than Rs. 10 Crore.../ SONI INDIA	It should be read as Rs 5.6 crore. (Twice estimated annual cost of Rs.2.8 crores) As per principle {Bidder should have the average financial turnover of not less than Rs[twice the estimated cost of the service] and should have a positive net worth for last five financial years ending[31.3.2019] for providing similar type of services as per the scope of the work.
4	14, NB (i) Similar Works	means undertaken Comprehensive Facility Management Services including operation and maintenance services, housekeeping, security services, horticulture, waste management etc.	means undertaken any 3 of Comprehensive Facility Management Services like operation and maintenance services, housekeeping, security services, horticulture, waste management, Pest Control etc./ SONI INDIA.	To be read as it is in the RFP.

5	15, 1.2 of table under para 1.2.5 (Technical Evaluation)	Contract Value Rs.14 Crore.	Contract Value Rs.10.00 Crore/ SONI INDIA	To be read as Contract Value Rs.5.6 crore Annual average (instead of Rs.14 crore)
6	15, 1.2 of table under para 1.2.5 (Technical Evaluation)	Turn over of 2.8 Crore	Turnover of Rs. 10.00 Crore/ SONI INDIA	To be read as it is in the RFP.
7	Page No-47 C	1. Page No- 47 C - We have labour license of Rajasthan, are we eligible to participate in RFP? an after getting LOI we will proceed for Delhi Labour License.	SHAPE SERVICES LTD	Registration under Delhi Shop & Establishment Act 1954 is required.
8	Page No-95 Annex.-VI	1. Skill Sets are not mentioned in Sweeper, Security Supervisor , Reception etc...	SHAPE SERVICES LTD	Skills of Sweeper , Security Supervisor , Reception is clarified and to be read as such: Sweeper-Un-skilled Security supervisor-Semi skilled Receptionist-Skilled
9	Page No-60 II(2.2A)	Laundry Service (Dhobhi Ghaat license) , we do not have dhobhi ghaat license , are we eligible to participate in RFP	SHAPE SERVICES LTD	Refer Sl.No.1 clarification.

10		1. Laundry & Catering (In RFP) may apart from this RFP .	SHAPE SERVICES LTD	As regards laundry refer to Sl.No.1 Separate tender is being made for canteen services. Accordingly indicative manpower requirement is modified. Manpower for Canteen Services as at A 5.1 of G is deleted.
11		We have MSME & NSIC, are we exempted in EMD & Tender document fee Amount ?	SHAPE SERVICES LTD	TO BE READ AS IT IS IN THE RFP.
12.	Page No. 14 C	We do not have PSARA license of Delhi we have PSARA of Rajasthan Districts – Are we eligible to participate in RFP with producing of Rajasthan PSARA and submitting applying for Delhi PSARA.	SHAPE SERVICES LTD	License from competent authority of Delhi Government will be required.

Other Clarifications :

*Approximate cost for year (expected)=2.8 crore. The contract period is three years **(annually renewable, Reference clause : 1.10.2).**

* Twice cost of project for a year = 5.6 crore.

* **EMD** value at page-03(c) to be read as **Rs. 5.6 lakh** (2% of annual estimate) instead of Rs.14 lakhs.